



**WELCOME TO
WATERFALL KENNELS 2023 HIGH SEASON DECEMBER BOOKINGS.**

**PLEASE DO NOT MOVE TO THE NEXT SECTION UNTIL YOU HAVE READ AND CLEARLY UNDERSTOOD OUR
HIGH SEASON POLICY, PRICING AND RECOMMENDATIONS!**

1. Our high season period extends from the 08/12/2023 to 08/01/2024.
2. For all pets accommodated over this period Waterfall Kennels charges a **"high season rate"**.

Our sharing rate is **R212.50/dog** for two family dogs being accommodated together.

Our companion sharing rate/night for a giant breed is **R232.00**, for a large **R190.00**, medium **R178.00** & for a small breed type **R172.00**. Companion sharing references only 'well socialized' dogs sharing with another unrelated but 'equally well socialized' new friend.

Certain breed types are not automatically considered suitable for sharing unless they are boarded with a family member. These would include very often Pit Bull Terriers, Rottweiler's, Bull Terriers, Staffies, Dobermans, Giant Schnauzers or German Shepherds. These breeds, regardless of their apparent good nature at home are not always happy bed fellows in a busy kennel environment. These boarders may incur the full **R425.00/kennel/night** rate - and at our discretion.

Waterfall Kennels has very successfully accommodated several often unrelated dogs together. Although less expensive this option is not without risk! Companion sharing needs to be carefully considered and it's on your word that we assume that your dog will share happily with others. Please be aware though that we will use our discretion and if necessary, charge the full **R425.00/night** for 'on own' boarding if there is any sign of aggression between your dog and others.

All flat faced breeds like Pugs, Peke's or Boston Terriers are kept together as these types have no real means of defense when ganged upon. Jack Russell Terriers, Maltese Poodles, Miniature Dachshund's etc. will also where possible not be shared amongst other breeds.

When making the decision to companion share your dog with others please also consider their usual eating habits, as separating dogs to monitor individual's feeding over our high season is not easily managed. If you have an old dog that eats very slowly or perhaps even a younger shy dog who may hang back when food is presented we suggest you consider non-sharing accommodation.

- Cat sharing policy:

Our cattery can accommodate single non-sharing cats or a maximum of two cats from the same family in any one of our standard units. As many as five cats - all from the same family can be accommodated in our limited garden units. All cats regardless of type are billed at **R167.00/night** over our high season period.

3. ***This year there is a deposit payable of R500.00 for each dog or cat. Prices on application will apply to caged birds, rabbits, guinea pigs or hamsters with a deposit fee of R200.00.***

Our banking details are as follows: -

Account Name: The Horseman cc

Account Number: 023019077

Bank: Standard

Branch: Rivonia

Branch Code: 00-12-55

ONLY ON RECEIPT OF YOUR DEPOSIT PAYMENT WILL WE CONFIRM YOUR HIGH SEASON BOOKING! PLEASE E-MAIL PROOF OF PAYMENT TO carol@petstravel.co.za

- Our cancellation policy:

For those customers who have confirmed bookings prior to 31st October - we are willing to reimburse at 50% or R250.00/pet provided we receive notification before the end of October. Thereafter, deposits are non-refundable.

4. Until we confirm your booking via return e-mail please do not assume that your booking has been confirmed even if a deposit payment has been made. If capacity has been reached you will be advised accordingly and refunded immediately.
5. Owners must on admission produce **'up-to date' vaccination & de-worming records'** for all their dogs and cats. Please consult with your local veterinarian regarding these requirements. We strongly recommend de-worming and the non-compulsory kennel cough vaccine for dogs prior to admission.

Please ensure that all dogs receive a 'separate kennel cough vaccine' at least two weeks prior to admission, this over and above their usual annual vaccination.

SECTIONS MARKED IN RED ARE FOR OUR OFFICE USE ONLY

PRO RATA INVOICE: _____

VAT Registration No. 4100126277

SURNAME: _____

INITIALS: _____

EMERGENCY CELL CONTACT _____ (MR/MRS) _____

E-MAIL: _____

OTHER EMERGENCY CONTACT DETAILS: _____

POSTAL ADDRESS: _____

DOGS

NAME	BREED/TYPE	COLOUR	SEX	AGE	5:1	RA	D/W	K/C
-----	-----	-----	-----	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	-----	-----	-----	-----

SPECIAL INSTRUCTIONS/ DIET: Please clearly indicate by circling **Sharing/Non-Sharing** accommodation required.

CATS

NAME	BREED/TYPE (SHD; MHD; LHD Etc.)	COLOUR	SEX	AGE	3:1	RA	D/W
-----	-----	-----	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	-----	-----	-----

SPECIAL INSTRUCTIONS/ DIET: _____

OTHER PETS

NAME	BREED	COLOUR	SEX	AGE
-----	-----	-----	-----	-----
-----	-----	-----	-----	-----
-----	-----	-----	-----	-----

SPECIAL INSTRUCTIONS/ DIET: _____

DATE OF ENTRY	/	/	BOARD GROOMING EXTRAS DISCOUNTS COLLECTION/DELIVERY VET FEES TRAINING SUB TOTAL LESS DEP/ADV PAYMENT SUB TOTAL ACCOUNTS TOTAL VAT INCL.			Cages, Leads, Collars Etc. ----- ----- ----- ----- ----- ----- ----- ----- ----- -----
DATE RETURNING	/	/				
DATE COLLECTED	/	/				
NO. OF DAYS BOARDED						
PAID CASH						
PAID CARD						
PAID CHEQUE						

TERMS & CONDITIONS OF ACCEPTANCE: (1) The management will not be held responsible for loss of, damage to, injury, sickness or death of pets howsoever arising. (2) All dogs to have been immunized against distemper, rabies, hepatitis and parvo-virus within 12 months of entry. (3) All cats to have been immunized against feline enteritis and rabies within 12 months of entry and against pneumonitis and sniffles within 6 months of entry. All vaccinations to have been carried out at least 2 weeks prior to entry. (4) Accounts must be paid in full before animals will be released from the kennels. (5) Accounts must be paid monthly for animals boarding longer than 30 days. (6) The management has at their discretion, the right to dispose of animals unclaimed 10 days after due date. The owner of the animals will remain liable for all charges incurred. (7) Veterinary treatment, if required will be charged separately and the owner will be liable for the veterinary fees and disbursements.

My usual veterinarian is:

Dr. _____ (011) _____ but I authorize you to use any vet of your choice if deemed necessary.

By my signature hereto, I agree to and accept the terms and conditions above.

SIGNATURE: (ON ADMISSION TO KENNELS) _____