# Webo Ozone For Restaurants



### ABOUT the WEBO LPM (Loyalty Programme Marketing) & CRM (Customer Relationship Management) MULTI-CHANNEL SYSTEMS

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eBusiness is supported by the communication channels on inter/intra & extranets and mobile technology. The online linking of internet & mobile technologies levels the playing field for SMEs.

Many Restaurants have not maintained customer databases and have no digital platform on which to engage and grow their customer audiences. Service staff and managers alike became famous for their relationships with regulars to produce a homely charm and atmosphere. Times have changed. Audiences are online and it is where Restaurants need to engage to compete. Many have tip toed into social media channels. The synergy that social media integration offers together with agile surveys, blogs, auto responders, communicator apps and more is vast. The secret lies in automation. Let is show you how.

#### Why is eBusiness Important?

Eyeballs to information is the name of the game and, given a rounded website-store-marketing strategy, the benefits of a website and store can be realised to include the following:

- You can attract, retain and grow customer lists
- An attractive and informative online platform will boost your businesses credibility and customers will want to belong to your community.
- Making it easy for customers to engage on blogs, write reviews, share and make referrals will expand your reach and grow your business.
- Blogs give your customers something to share and talk about which helps them to spread the word.
- You Can Create a Memorable First Impression
- Having a rounded website-store-marketing strategy will create a good first impression which will enable many of the benefits detailed below.
- You Can Showcase your Business as the best restaurant in your Niche.
- Well researched blogs, articles, general information and product descriptions will show that you know your culinary art like no other.
- Building trust builds Reputation & Brand Value.
- You need to showcase testimonials and pictures.
- You Can Reduce Menu Printing Costs.
- Event Menus showing dishes gives customers something to share which will attract more customers and make it easy for them promote your restaurant to their friends.
- You can use your online platform to attract and train staff by outlining career opportunities which will also build customer confidence.
- You will be more effectively able to interact with Social Media via our integration options.

Every Restaurant has a unique story to tell.

- The Webo eBusiness "toolbox" offers the following content management enablers that will assist you to optimise your story telling ability:
- Agile Survey creation, tracking and analysis
- Audio: Album & track pages
- Auto Responders
- Blogs: Public or private by category
- Bulk Content Communicator Apps and more.
- Download tracking
- Downloads: Public or private & log
- Flip Books; Single & Page Spreads, Portrait & Landscape
- Flipbooks: Public or private menus/brochures
- Forms: Public or private, logs & management
- Image and Video Galleries
- Images: Alternators, automated image presentation shows, image rotators, flash & non-flash galleries, gif generators (animator), resizer, slide shows URL & e-mail links Link library: Set links to URL's & e-mail
- Marquees; Header & Footer

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- Marquees: Ticker tape images & text
- Online Meeting Rooms & Partner Links
- Pages: Public or private linked & delinked
- Password locked sites or content
- Quick Quotes: Build & get one online
- Scroll box pages for large maps with vertical & horizontal scroll bars for building plans, etc.
- SEO: Titles, keywords & descriptions

- Sign-up forms
- Slide Presentations & Slide shows
- Social Network Sharing, like counters & up three on-site twitter feeds

to

- Templates: Alternatives or edit one
- Unlimited pages
- Video: List & play on or off-site videos
- Viral Blogs

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- Our Specialist Page Communicators include:
- Alternating Image Communicator
- Form Communicator
- Flash Image Communicator
- Flip Book Communicator
- Full Page Slideshow Communicator
- Linked Webpage Communicator
- Non-Flash Image Communicator
- Multi Panel Page Communicator
- Product Page Communicator
- Quick Quote Communicator
- WhatsGood Contact Communicator
- Link & List Content Communicator
- Rotating Image Communicator
- Scroll Box Communicator
- Signup Webpage Communicator
- Agile Quiz Page Communicator
- Auto Responder Communicator
- Advanced order mgt and workflow automation.
- Link from QR Code tent card to menu. Customers can order on phone with copies to waitron, chef and admin on phones/tablets plus pay online on phone.



# eCommerce For Restaurants It's About Business

# **C**onducted with the Aid of Mobile Technology on the Internet

Not only has mobile technology taken communication to new levels of convenience and effectiveness but linked to internet networks it extends the reach of the internet into the pockets of all with a smartphone.

Affordable uncapped Wi-Fi bundles allow computers and smartphones to connect and exchange information wirelessly.

The integration of mobile technology allows customers to seamlessly interface directly with Restaurant systems. Not only does this open the door to touch free menus but it opens the door to mobile ordering with managed in-store or carpark collections and home deliveries.

Standard Menus, Specials, Orders, Service Progress, Collections and Deliveries can all seamlessly be conducted on smartphones integrated with online computer networks. Best is it's affordable to SMEs. Let us show you how.

#### The Webo eCommerce Site Builder

The Restaurant eCommerce Site Builder offers many benefits and features that have been specifically designed to meet the needs of restaurants.

At this time COVID social distancing protocols are a challenge that restaurants cannot ignore.

#### Touch free menu options

We have customised our systems to enable Restaurants to be efficient and effective by introducing TOUCH FREE options including:

#### Touch free static menu options

- Guests scan a QR code to view the menu on their phones.
- Menus can be online pages in landscape or
- they can be pages in portrait presentation mode.
- The menus can be presented as a Flip Book
- Many menus can be presented on a Link & List Communicator App.

#### Touch free active menu options

- Touch Free active menus can be accessed by diners at a table with a QR Code stand on it that offers a QR Code specific to the designated waitron. Thus, each member of the service staff have their own unique QR codes that customers use to place orders.
- When orders are placed by diners the order can be manually placed with the waitron or it can be digitally submitted by the diner on a smartphone.

- Orders electronically submitted by an in-restaurant diner can be forwarded via mobile technology to a designated service delivery team consisting of one or more table service waitrons the kitchen for preparation and the manager who may wish to visit the table having reviewed the names of the guests and what they ordered.
- Off-site orders electronically submitted over the internet can capture whether the order is for collection or delivery with a date and time. Collect orders can offer car make, model, colour and registration details to assist service staff to deliver the orders to the carpark. Collect parking bay numbers can also be designated.
- Delivery and collect orders can be forwarded to the service delivery team including; Delivery drivers for collection and delivery, service staff and kitchen staff for preparation.
- Customised performance reports can be set up to be online/on-phone for individuals eg Reports for staff that record delivery dispatch, EFT payment clearance, gratuity reports for service staff and delivery fee reports for Delivery Drivers.

Best is that all order forwarding is automated.

The standard functionality of the Webo eCommerce module includes:

 A max of 21 images per menu item. Given variations and sub-variations customers can view a shorter menu as variations and sub variations are accommodated in one item eg for one menu item " SANDWICHES" 6 bread types could be offered (White, Whole Wheat & Ciabata in plain & toasted) plus for each of these there are six filling options.

All buyers get their own private online accounts

- Any currency (incl own bucks)
- Bulk Product Spreadsheet Uploader
- Menu download option
- Customer / Category segmentation
- Delivery fee management
- EFT mgt per mail managed confirmation orders
- Fixed Price Sales and Classifieds (No Price)
- Fully managed auctions (for charity events)
- Loyalty Points Awarded on sales
- Mgt of T&C acceptance
- Multiple Payment Gateways
- Thumbnail display options; Square & Landscape
- Thumbnails on PC & Mobi Communicators
- Payment and Delivery Tracking
- Physical product sales and digital product sales for recipe eBooks etc.
- Product categories
- Promo Codes and Coupon or Points Redemption
  Management
- Scheduled Promotional Pricing / Discount / Sea sonal Sales Administration
- Secure bank managed shopping cart payment hosting.
- Specials Featured
- Staff Profile Portals
- Ticket Sales for events
- Set up automated management of promotions, pensioner days, happy hours and exclusion dates.

#### TOUCH FREE STATIC OR ECOMMERCE INTERACTIVE MENUS









The QR code on the left opens the online menu below

The QR code on the right opens the The Mobi Menu App on the right.





The QR code top left opens the menu as an Online (Flip) eBook as seen above.



QR Codes can conveniently link to a variety of menu related pages. They could link to a static menu such as this



pdf menu download





A QR Code could also link to many static menus that are presented on a Webo Link & List Communicator App like this.





#### PC LIST VIEW MENU COMMUNICATOR

#### **MOBI MENU COMMUNICATOR APP**



| Re  | y's Sea<br>estaur                              | ant                            | Ĩ 🐧  |
|---|--|--------------------------------|--|
|   |  |                                |  |
| NEW! TOMATO<br>MOZZARELLA CAPRESE   | Product Classification:                        | Where to Eat & Drink           | Price: R 47.00<br>Quantity: 1                  |
| view <u>R</u> 🛞   | Sub Classification:                            | - Other -                      | Special : No                                   |
| 12 Oysters: Delivered<br>Meal ()<br>view R S  | Product Classification:<br>Sub Classification: | Services to Business           | Price: R 120.00<br>Quantity: 1<br>Special : No |
| Barbeque Prawn<br>Skewers: Delivered Meal<br>(Barbeque Prawn<br>Skewers sold by weight)<br>view R | Product Classification:<br>Sub Classification: | Where to Eat & Drink           | Price: R 120.00<br>Quantity: 1<br>Special : No |
| Seared Salmon:<br>Delivered Meal (Seared<br>Salmon and Vegetables)<br>view R S                    | Product Classification:<br>Sub Classification: | Where to Eat & Drink           | Price: R 170.00<br>Quantity: 1<br>Special : No |
| Prawn & Pasta Salad:<br>Delivered Meal ()<br>view R ()  | Product Classification:<br>Sub Classification: | Services to Business - Other - | Price: R 140.00<br>Quantity: 1<br>Special : No |
| Seafood Paella:<br>Delivered Meal (Seafood<br>Paella for Four People -)<br>view R S               | Product Classification:<br>Sub Classification: | Where to Eat & Drink           | Price: R 320.00<br>Quantity: 1<br>Special : No |
| Calamari & Rice:<br>Delivered Meal (Crumbed<br>Deep Fried Calamari &<br>Rice)<br>view R ©         | Product Classification:<br>Sub Classification: | Where to Eat & Drink           | Price: R 140.00<br>Quantity: 1<br>Special : No |



# Rebooting a Restaurant in the face of new social distancing norms is challenging.

"Touch Free Menus" reduce the risk of spreading bacteria on menus and "Contact Free Collections" are part of the new ball game that must be mastered to survive and thrive.

If a friend forwards a Webo digital "Touch Free" Menu card, just click the QR Code; it's hyperlinked to our online menu. If you find a printed Flash Card with a QR Code on your table, center your phone's camera on it and click the link to the online menu or menus.

Online ordering linked to scheduled collections in reserved parking bays or the alternative of automatically messaging the kitchen and a delivery driver/rider when an order is submitted, is an efficiency booster. Yes, you can revolutionise and automate a hands-free process that manages online orders from customer to kitchen to delivery driver.

Whilst going digital, consider the benefits of an online loyalty programme with online accounts for every customer. Many restaurants do not maintain a customer list. Skip the baby steps and automate word of mouth marketing, aka Referral Marketing and challenge your customers to double your turnover in 90 days. You have your "regulars", and they come for your "specials." Ask yourself, given that clearly; they are delighted diners, why do they not bring their friends? The secret lies in making it easy and in exciting delighted diners with relevant and structured rewards.

Ask about our eBooks on amazing success stories, reward relevancy, restaurant marketing and more. Best is; it works, but only if you do it.

Plans start at the price of a budget meal for two - clearly, it's an affordably brilliant way to embrace the "NEW NORMAL." You could also upscale to an automated digital marking growth engine that's a cost-benefit steal. Contact us, and let's chat about getting your restaurant growing.

It's time to rethink your recovery strategy; Think best practices and process changes necessitated by what is to be everyday norms going forward.

It's time to go online, and we are here to get your restaurant turnover growing.

The "Oven Ready Pizza" has been about for years. Take the concept and create a range of "Oven /Pan Ready Meals" for collection and delivery that takes the guesswork out of creating a fine dining opportunity in the safety of your home. Upsell the idea with a "gourmet kit." It's a fresh basket of measured ingredients for a fine ding experience. Collect the basket on the way home and join a Zoom class conducted by your chef on how to treat your family to an evening of gastronomic delights!

We've learnt to accept cold takeaway meals. You know, it's similar to the main prawn course; the second half is cold! Upsell your customers with a multi-course meal but serve the courses to customers in the car park at defined intervals. Why are takeout menus restricted to carbonated beverages? Get creative with nonalcoholic options; beer, cider, wines and more.

Restaurants offer day time social distancing opportunities for business meetings. In-office meeting rooms are often too small when you factor in social distancing norms. Our online meeting and reading rooms put all meeting documentation on phone and group chat via free conference calling with phone dial-in offer the opportunity to cater to businesses during day time downtime.

The good old "Road-House" concept begs a relook as does moving tables into the car park to offer outside dining, which is safer.

eMail us at GetGrowing@Webo.Directory, and we'll work together to build your new tomorrow.

#### TOUCH FREE STATIC OR ECOMMERCE INTERACTIVE MENUS



#### **Mobile Phone Ordering Systems**

Has the penny dropped for you? Your guests have smartphones in their pockets. The statistic is often quoted at over 80%, which makes having mobile phone-centric touch-free phone CRM systems essential.

Your guests are on their phones and meeting them there, makes sense as it optimises touch-free hygiene considerations, and it engages them online, within a customer community that enables you to build relationships. Relationships, as you know, are key to restaurant survival and success.

Mobile phone ordering systems are convenient, and they boost speed and efficiency. Digital phone friendly restaurant systems level the playing field for local fast and casual dining restaurants as they are both brilliant and affordable. The thing is that customers drifted to online ordering during lockdown and as dinein traffic trickles back guests find the touch free on-phone menus and ordering helpful to social distancing and hygiene etiquette.

Being able to order and pay quickly and conveniently from anywhere on a smartphone opens the door to convenient collection opportunities. The cornerstones of fast-food restaurants and drive-throughs have always been convenience and speed, which often, lead to quality compromises. Pre-ordering on a smartphone for table service, collection or delivery at a given time on a smartphone puts fine dining restaurants into the "fast food" niche. Online order forwarding to kitchens, front desk, service staff and delivery drivers makes for seamless efficiency.

One on one relationships between service staff and restaurant "regulars" were key to a welcoming atmosphere. Nothing has changed in this respect, except that with mobile technology introducing online loyalty and referral marketing opportunities, everything has changed! Relationship building, geared towards getting your delighted "regulars" to grow your restaurant's turnover for you, will open the door to a whole new world of marketing potential.

Having a digital database of customers allows restaurateurs to segment their patrons and to deploy multi-channel strategies to attract, retain and grow audiences by customers sharing reward benefits with friends. Ask yourself; will you share a reward benefit with a friend to whom the benefit is relevant and desired?

Your customers are in a position to grow your turnover. Mobile technology makes it easy and thus more likely to happen. Most people are prepared to make recommendations. We all like to have something to talk about and share, but we don't because it's not easy. Getting patrons to make referrals and share rewards while they are on-phone, by simply tapping an option, makes it convenient and probable.

On-phone technology allows for order forwarding to aitrons, chefs, admin, etc plus it opens the door to directly promoting new specials and events and reminders about promotions, etc.

Loyalty programmes optimised for mobile ordering automates and makes earning and redeeming rewards seamless.

Getting diners to button bookmark your own branded menu app is convenient and non-invasive. You remain just a tap away, and when opened, your menu specials and promotions are displayed and best is, they are instantly updated.

With the Webo SaaS, your customers can order from you, in-store, at home through your own branded restaurant bookmarklet app. It's a brilliantly affordable solution.

Let us show you how to automate in-store, collection & delivery options. eMail us at GetGrowing@Webo.Directory, and we'll work together to build your new tomorrow.

#### Mobile Technology Integration

The Webo SaaS offers a wide range of options in the structuring of the Integration of Mobile Technology with Online Orders received.

The primary "Touch Free" order is received online to the system from a Phone or PC. Expect

- PC Communicator Menus (Mouse Friendly),
- PC List View Communicators (No Pictures/Scroll Friendly) &
- Mobi Communicator Apps (Phone Friendly).

The Webo SaaS can forward Proforma Invoices for orders placed by eMail to phones, tablets, iPads & PCs.

Team members can log In to customised reports online or on-phone that offer order history data relevant to each individual.

The Webo SaaS happily works with any existing system.



| Performance<br>Reports              | On Phone / On PC Administration Performance Reports   |
|-------------------------------------|---|
| Payment Status<br>Online/On-Phone   | Clerical staff in the Accounts Department can access personal customised schedules of orders received on which they can update the status of payment. This may apply to corporate events where a deposit payment is made by EFT. Small cafe owners may view this schedule on a phone.   |
| Delivery Status<br>Online/On-Phone  | Every customer has a personal online account that shows loyalty points balances, coupons saved for later use, reviews, payment status and delivery status. A Delivery Admin person can access personal customised sched-<br>ules on phone or PC to update delivery Status. Customers will be able to see when deliveries have left. |
| Delivery History<br>Online/On-Phone | Companies can access personal customised schedules that show the orders delivered and the delivery fees earned that were collected during the order checkout process.   |
| Gratuities<br>Online/On-Phone       | Waiters, waitresses, regalia sales persons and others can access personal customised schedules that show the orders served by them plus the gratuities earned by them which were collected during the checkout process.   |
| Order History<br>Online/On-Phone    | Admin staff can access all orders placed with all service staff or online. Loyalty Administrators authorised to administer loyalty points will be able to access personal customised schedules that show the points awarded or redeemed by them.  |
| Delivery Fees<br>Online/On-Phone    | Delivery drivers can access personal customised schedules that show the orders delivered, delivery fees earned for themselves or the company that they work for and the gratuities collected during the order checkout process that the restaurant holds for them.  |

#### THE PC COMMUNICATOR PAGES ARE OPTIMISED FOR PC VIEWING BUT CAN BE VIEWED ON A PHONE, TABLET, ETC.

weekly SPECIAL

ar BOTB mail

PC COMMUNICATOR



Page 15

#### THE PC COMMUNICATOR LIST VIEW PAGES ARE OPTIMISED FOR PC VIEWING BUT CAN BE VIEWED ON A PHONE, TABLET, ETC.

|  | Sust<br>PC Con   | i  | B   | ar   | Candoori<br>Restaurant  | NOR APP Center UP  |  |  | Sally's S<br>Resta  |  |  | V  | Ac Communicator<br>Rediack Survey Rold Communicator Age  | Contact Us Read More   | About Our Loyalty & Refer  | nat Revenda  |
|--|--|--|---|--|---|--|--|--|---|--|--|--|--|--|--|--|
| elect Type  STORE RATING   | Search : Go<br>(Search by Product Name,Product Number)   |  | Seni Leni Leni Leni Leni<br>DNTACT US MOBI C<br>NY :Select 8    | NI CAN CAN CAN CAN CAN CAN<br>DOMMUNICATOR   | Jor<br>LIST-<br>VIEW  |  | Peri<br>Peri<br>Chicken  |  | PC DHOWCASE DALAS & NEWLY ADDUT USE RADO HORE & VIDEO<br>ALTURN TO OUR DISETAL MARKETING WEBSTE NEETING ROOM  |  | NDITIONS CONTACT US  | ENUS   | PRODUCTS Search : 00 Search : 00 Search Product Name, Product Name   | Sort   | GBg<br>thy:Select  | Add to Basket  |
| TWEET  | Bries is AdVOCHTE DAYA 1 / 32 pieces @ 8132: 16<br>Piece x 2/4/15 balance & Tura Special (Save 8132 on<br>everydary pricing)<br>view R     C     C     D | Product<br>Classification:<br>Sub Classification:<br>Product   | Where to Eat &<br>Drink<br>- Other -<br>Where to Eat &<br>Drink | Price: R 112.00<br>Guantity:<br>Special : Yes<br>Price: R 224.00                               | PRODUCTS<br>Search : Go<br>(Search by Product Name,Product Number   | Sort by :Select B  | Add to Basket  | Enter Keyword  |   | 50   | S  |  | Griled 500g steak platter 4/2 with gorganizale seurce () view R S Griled 400g T-bone steaks with Argentinian Chimichum () view R G   | Product Classification:<br>Sub Classification:<br>Product Classification:<br>Sub Classification: | Where to Eat & Drink<br>- Other -<br>Where to Eat & Drink<br>Grill / Steakhouse          | Price: R 180.00<br>Quantity: 1<br>Special : Yes<br>Price: R 160.00<br>Quantity: 1<br>Special : Yes |
| CATEGORIES   | on everyday pricting)<br>vlewn R S<br>Dine In AEVOCATE DEM. 3 / 32 Proces & R. 64,33<br>for this 16 prices a 24 yord(n)<br>New R S S<br>vlewn R S<br>S   | Classification:<br>Sub Classification:<br>Product<br>Classification:<br>Sub Classification:            | Units<br>- Other -<br>Where to Est &<br>Drink<br>- Other -      | Price: R 224.00<br>Quantity:<br>Special : Yes<br>Price: R 84.33<br>Quantity:<br>Special : Yes  | Veg Starters: Hixed Veg Platter (One Person)<br>U<br>view R<br>Veg Starters: Chef's Choice Veg Platter (S<br>People) ()         | Product<br>Classification:<br>Sub Classification: Where to Eat &<br>Drink<br>Product<br>Classification:  | Price: R 40.00<br>Quantity:<br>Special : Yes<br>Price: R 200.00<br>Quantity:                 | COCOC Reviews  | PRODUCTS  |  |  |  | 300 g BBQ steak said with Thai vinaignette ()         view R       Image: Comparison of the steaks with peperonata ()  | Product Classification:<br>Sub Classification:<br>Product Classification:                        | Where to Eat & Drink<br>- Other -<br>Where to Eat & Drink                                | Price: R 140.00<br>Guantify:1<br>Special: Yes<br>Price: R 140.00<br>Guantify:1                     |
| OUPONS<br>INE-IN ADVOCATE PLATTER<br>EAL COUPONS<br>INE-IN DAILY ADVOCATE<br>EAL COUPONS                   | Cline 3x ADVOCITE DB/4 6 / 32 pieces @ 8133,50<br>for this 16 Picce x 2/41 STP Special (Seve R152 on<br>everyday pricing)<br>view R S  | Product<br>Classification:<br>Sub Classification:  | Where to Eat &<br>Drink<br>: - Other -                          | Price: R 152.50<br>Quantity:<br>Special : Yes  | view R C  | Sub Classification:<br>Product<br>Classification:<br>Sub Classification:<br>Where to Eat &<br>Drink<br>Where to Eat &<br>Drink   | Special : Yes<br>Price: R 60.00<br>Quantity:<br>Special : Yes                                | TWEET CATEGORIES Specials  | view 💦 😟<br>Prawns: Barboque Skewers (Queen Prawns per 500g, 750g, and 1kg)<br>view 💦 📀   | Sub Classification:<br>Product Classification:<br>Sub Classification:                            | Webo Demo Listings<br>.Webo Team: Join Us<br>Webo Demo Listings                          | Quantity: 1<br>Special : No<br>Price: R 125.0(<br>Quantity: 1<br>Special : No                    | view R S S S S S S S S S S S S S S S S S S   | Sub Classification:<br>Product Classification:<br>Sub Classification:<br>Product Classification: | Grill / Staakhouse<br>Where to Eat & Drink<br>Grill / Steakhouse<br>Where to Eat & Drink | Special : Yes<br>Price: R 160.00<br>Guantity:<br>Special : Yes<br>Price: R 140.00                  |
| ionthy Special<br>ushi: California Roll<br>ushi: Hand Roll<br>ushi: Nigiri<br>ushi: Sallad                 | Bries Is ADPOCHTE DEVA. 4 / 32 pieces @ 8180.17<br>Bra this 24/11 deal. (Save R182.17 on everyday<br>pricking)<br>view R     One Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>bries Is ADPOCHTE DEVA. 5 / 32 pieces @ R207,33<br>brie  | Product<br>Classification:<br>Sub Classification:<br>Product<br>Classification:                        | Where to Eat &<br>Drink<br>- Other -<br>Where to Eat &<br>Drink | Price: R 162.17<br>Quantity:<br>Special : Yes<br>Price: R 207.33<br>Quantity:<br>Special : Yes | Nor Veg Startes: Chef's Choice Non Veg<br>Plater (S People) ()<br>view (R) (c)<br>Specials: Prawn Fried Rice ()<br>view (R) (c) | Product<br>Classification:<br>Sub Classification:<br>Product<br>Classification:<br>Sub Classification:<br>Where to Eat &   | Price: R 300.00<br>Quantity:<br>Special : Yes<br>Price: R 50.00<br>Quantity:<br>Special : No | Veg Starters  Non Veg Starters  Chicken Dishes  Lamb Dishes  Tandoori Mains      | Prawns: Butterflied & Buttered (Queen Prawns per 500g, 750g, and<br>10g)<br>View R (S)<br>Prawns: Barboque (Queen Prawns per 500g, 750g, and 1kg)   | Product Classification:<br>Sub Classification:<br>Product Classification:                        | Webo Team: Join Us<br>Webo Demo Listings<br>Webo Team: Join Us                           | Price: R 125.0(<br>Quantity: 1<br>Special : No<br>Price: R 125.0(<br>Quantity: 1                 | view R S S S Chargefield 300g steak with beetroot said ()<br>view R S S S S S S S S S S S S S S S S S S  | Sub Classification:<br>Product Classification:<br>Sub Classification:<br>Product Classification: | Grill / Steakhouse<br>Where to Eat & Drink<br>- Other -<br>Where to Eat & Drink          | Price: R 140.00<br>Quantity: 1<br>Special : Yes<br>Price: R 140.00<br>Quantity: 1                  |
| ushi: Maki<br>ushi: Rainbow Maki<br>ushi: Sashimi<br>ushi: Fashion Sandwich<br>ushi: Tamago                | View R     Solution (Control (Contro) (Control (Control (Cont  | Sub Classification:<br>Product<br>Classification:<br>Sub Classification:                               | Where to Eat &<br>Drink<br>- Other -                            | Special : Yes<br>Price: R 168.00<br>Quantity:<br>Special : Yes                                 | Specials: Epg Fried Rice ()<br>view R (2)   | Product<br>Classification:<br>Sub Classification:<br>Where to Eat &<br>Drink<br>Product<br>Classification:   | Price: R 35.00<br>Quantity:<br>Special : No<br>Price: R 40.00                                | Seafood Dishes     Vegetarian Dishes     Bread     Side Dishes     Raita         | view 💦 🛞<br>Ambassadi: NEWI TOMATO MOZZARELLA CAPRESE ()<br>view 💦 🗵  | Sub Classification:<br>Product Classification:<br>Sub Classification:<br>Product Classification: | Webo Demo Listings<br>.Webo Team: Join Us<br>Webo Demo Listings<br>.Webo Team: Join Us   | Special : No<br>Price: R 47.00<br>Quantity: 1<br>Special : No                                    | view R         Image: Comparison of the series of the                        | Sub Classification:<br>Product Classification:<br>Sub Classification:<br>Product Classification: | Grill / Steakhouse<br>Where to Eat & Drink<br>Grill / Steakhouse<br>Where to Eat & Drink | Quantity: 1<br>Special : Yes<br>Price: R 140.00  |
| ushi: Tempura<br>ushi: Salmon Skin Rolis<br>ushi: Deep Fried<br>ushi: Roses<br>ushi: Roses                 | Taleaway ADVOCITE DENL 8 / 8153,00 for this 34 Processions & Preven Patter Special (Save R119 on everyday ADVOCITE pricing) View R     So     Taleaway ADVOCITE DIAL 5: (8449 - 80 Fiece   | Product<br>Classification:<br>Sub Classification:  | Where to Eat &<br>Drink<br>- Other -                            | Price: R 119.00<br>Quantity:<br>Special : Yes  | view 💦 🔅<br>Spocials: Chicken Satay ()<br>view 💦 🔅  | Sub Classification: Where to Eat & Drink Product Where to Eat & Classification: Drink Sub Classification: North Indian / Tandoori  | Special : No<br>Price: R.40.00<br>Quantityi<br>Special : No                                  | Bunny Chow     Dessert     Beverages     SHOPPING BASKET                         | Calamari & Roc (Counted Deep Fried Calamari & Roc)<br>view 🔃 😳<br>Sunf to Jrish Burger (The recipe is secret but this Advocate /<br>Ambassider V deal is not)<br>view 🔃 😳   | Product Classification:<br>Sub Classification:<br>Product Classification:<br>Sub Classification: | Webo Demo Listings<br>Webo Team: Join Us<br>Webo Team: Join Us                           | Price: R 140.0(<br>Quantity: 1<br>Special : No<br>Price: R 97.00<br>Quantity: 1<br>Special : No  | view 🔃 💿<br>Genied 300g steak sandwich with tomato and spinach ()<br>view 🔃 🚱  | Sub Classification:<br>Product Classification:<br>Sub Classification:                            | Grill / Steakhoutie<br>Where to Eat & Drink<br>- Other -                                 | Quantity:1<br>Special:Yes<br>Price: R:140.00<br>Quantity:1<br>Special:Yes                          |
| ushi: Combo<br>ushi: Platters<br>oup<br>pring Roll<br>peciality Dishes<br>apanese Curry<br>ice and Noodles | Takaaway ADVOOLTE DDA. 5r. (N449 - 80 Piece<br>Petiter Special (Save R155 on everyday Advocate<br>pricking)<br>view R SS     SS     Takeway ADVOOLTE DEAL 10: R449 - 54 Piece<br>Patter Special (Save R247 on everyday Advocate<br>ordero)   | Product<br>Classification:<br>Sub Classification:<br>Product<br>Classification:                        | Where to Eat &<br>Drink<br>- Other -<br>Where to Eat &<br>Drink | Price: R 449.00<br>Quantity:<br>Special : Yes<br>Price: R 449.00<br>Quantity:<br>Special : Yes | Specials: Chicken Fried Rice ()<br>view (R) (C)<br>Maial Kofta ()<br>view (R) (C)   | Product Where to Eat &<br>Classification: Drink<br>Sub Classification: North Indian /<br>Tandoori<br>Product Where to Eat &<br>Classification: Drink<br>Sub Classification: North Indian /                               | Price: R 40.00<br>Quantity:1<br>Special : No<br>Price: R 40.00<br>Quantity:1<br>Special : No | Your basket is<br>empty.<br>Check Out   Help<br>MY ACCOUNT                       | South American Prown Jambalaya (The recipe is secret but this<br>Advocate / Ambassador VIP deal is not)<br>view 🔐 💿   | Product Classification:<br>Sub Classification:   | .Webo Team: Join Us<br>Webo Demo Listings  | Price: R 120.00<br>Quantity: 1<br>Special : No   | 300g Shak with griled mushrooms and asparagus ()       view R       Barbooud 300g stable with griled summer salad ()       view R  | Product Classification:<br>Sub Classification:<br>Product Classification:<br>Sub Classification: | Where to Eat & Drink<br>Grill / Steakhouse<br>Where to Eat & Drink<br>- Other -          | Price: R 140.00<br>Quantity:1<br>Special : Yes<br>Price: R 140.00<br>Quantity:1<br>Special : Yes   |
| panese Curry<br>ice and Noodles<br>ains<br>finks<br>dres   | prichog)<br>View 🔣 🔕<br>California Rolz: 4 Pieces - Click for detail ()<br>View 🔣 🔕  | Sub Classification:<br>Product<br>Classification:<br>Sub Classification:                               | - Other -<br>Where to Eal &<br>Drink                            | Price: R 25.00<br>Quantity:<br>Special : No  | Specials: Paneer Chill ()<br>view R 🛞   | Product Where to Eat &<br>Classification: Drink<br>Sub Classification: North Indian /<br>Tandoori<br>Product<br>Classification:  | Price: R 50.00<br>Quantity:<br>Special : No<br>Price: R 30.00                                | Members' Portal<br>My Account<br>Log Out<br>Subscribe for Email<br>Notifications | Japaneee Tuna and Sesame Rice Balls (The recipe is secret but this<br>Advocate / Ambassador VIP deal is not)<br>view R S<br>Paela in a Deep Pan for four people (Served with garden fresh<br>vegetables)                    | Product Classification:<br>Sub Classification:<br>Product Classification:                        | .Webo Team: Join Us<br>Webo Demo Listings<br>.Webo Team: Join Us                         | Price: R 120.01<br>Quantity: 1<br>Special : No<br>Price: R 340.01<br>Quantity: 1                 | 200g Griled stask with lemon pepper potatoes ()     view      R     S  | Product Classification:<br>Sub Classification:<br>Product Classification:<br>Sub Classification: | Where to Eat & Drink - Other - Where to Eat & Drink - Other -                            | Price: R 120.00<br>Quantity: 1<br>Special : Yes<br>Price: R 70.00<br>Quantity: 1<br>Special : Yes  |
| SHOPPING BASKET<br>basket is empty.  | Hand Rolt: 1 Piece - Click for detail () view (R) S Naprin: 2 Pieces - Click for detail () view (R) S S  | Product<br>Classification:<br>Sub Classification:<br>Product<br>Classification:<br>Sub Classification: | Where to Eat & Drink Where to Eat &                             | Price: R 31.00<br>Quantity:<br>Special : No<br>Price: R 37.00<br>Quantity:<br>Special : No     | view R C  | Sub Classification:<br>Where to Eat &<br>Drink<br>Product<br>Classification:<br>Sub Classification:<br>Sub Classification:<br>North Indian /<br>Tandoori   | Quantity:<br>Special : No<br>Price: R 30.00<br>Quantity:<br>Special : No                     | Subscribe for SMS<br>Notifications<br>GET OUR APP                                | view R S<br>Mexican Fish Tacos (The recipe is secret but this Advocate /<br>Ambassador VIP deal is not)<br>view R S   | Sub Classification:<br>Product Classification:<br>Sub Classification:                            | Webo Demo Listings<br>.Webo Team: Join Us<br>Webo Demo Listings                          | Special : No<br>Price: R 120.00<br>Quantity: 1<br>Special : No                                   | Filet 200; steak with beamaise source ()     wiew      view      view     view     view      view     view | Product Classification:<br>Sub Classification:<br>Product Classification:                        | Where to Eat & Drink<br>Grill / Steakhouse<br>Where to Eat & Drink                       | Price: R 120.00<br>Guantity: 1<br>Special: Yes<br>Price: R 180.00<br>Guantity: 1                   |
| MY ACCOUNT<br>sen/ Portal<br>count   | Sabini: 3 Pieces - Click for detail () view R S Hold: 6 Pieces - Click for detail ()   | Product<br>Classification:<br>Sub Classification:<br>Product<br>Classification:                        | Unink<br>Where to Eat &<br>Drink                                | Price: R 36.00<br>Quantity:<br>Special : No<br>Price: R 32.00<br>Quantity:<br>Special : No     | Samosia Chat ()<br>view R ()<br>Paneer Tiska ()<br>view R ()  | Product<br>Classification: Where to Eat &<br>Drink<br>Product Where to Eat &<br>Classification: Drink<br>Classification: Drink   | Price: R. 30.00<br>Quantity:<br>Special : No<br>Price: R. 45,00<br>Quantity:                 |  | Malaysian Prawn Laksa (The recipe is secret but this Advocate /<br>Ambassador VIP deal is not)<br>view R S<br>Ambassador: West Coast Crayfish Thermadore (A fine driving delight<br>to be baird with a chilled white wine.) | Product Classification:<br>Sub Classification:<br>Product Classification:                        | .Webo Team: Join Us<br>Webo Demo Listings<br>.Webo Team: Join Us                         | Price: R 120.00<br>Quantity: 1<br>Special : No<br>Price: R 180.00                                | Grilled 200g steak with smokey cauliflower and white bean mash ()<br>view R S Grilled 200g steaks with caramelised onion and mushroom sauce ()   | Sub Classification:<br>Product Classification:<br>Sub Classification:<br>Product Classification: | - Other -<br>Where to Eat & Drink<br>- Other -<br>Where to Eat & Drink                   | Special : Yes Price: R 120.00 Quantity: 1 Special : Yes Price: R 120.00 Outputter:                 |
| othe for Email Notifications<br>orbe for SHS Notifications<br>CONTACT US                                   | view 🖳 🔞<br>Tamago: 4 Picces - Cick for detail ()<br>view 🖳 🔕  | Sub Classification:<br>Product<br>Classification:<br>Sub Classification:                               | Where to Eat &<br>Drink<br>Where to Eat &<br>Drink              | Price: R 33.00<br>Quantity:<br>Special : No  | Veg Stanters: Veg Samoosa (4 Pieces) ()<br>View R 🛞   | Sub Classification: Andron<br>Product Where to Est &<br>Classification: Drink<br>Sub Classification: Androi<br>Product Where to Est &  | Special : No<br>Price: R 35.00<br>Quantity:1<br>Special : No<br>Price: R 35.00               |  | view R<br>Thai Fish Cakes (The recipe is secret but this Advocate / Ambassador<br>VIP deal in or<br>view R<br>S   | Sub Classification:<br>Product Classification:<br>Sub Classification:                            | Webo Demo Listings<br>.Webo Team: Join Us<br>Webo Demo Listings                          | Quantity: 1<br>Special : No<br>Price: R 120.0(<br>Quantity: 1<br>Special : No                    | view R S S   | Sub Classification:<br>Product Classification:<br>Sub Classification:<br>Product Classification: | Grill / Steakhouse<br>Where to Eat & Drink<br>Grill / Steakhouse<br>Where to Eat & Drink | Price: R 120.00<br>Quantity: 1<br>Special: Yes<br>Price: R 140.00                                  |
| Find Us At<br>123, 1st Street,<br>Myvilage.<br>elephone Numbers<br>011 - 123 4567                          | Soup: Single Serving - Click for detail ()     view (R) (S)     Solid: 2 Proces - Click for detail ()     view (R) (S)   | Product<br>Classification:<br>Sub Classification:<br>Product<br>Classification:<br>Sub Classification: | Where to Est & Drink Where to Est & Drink                       | Price: R 52.00<br>Quantity:<br>Special : No<br>Price: R 28.00<br>Quantity:<br>Special : No     | Veg Salters: Fandoor ()<br>View 🖳 📀<br>Veg Stanters: Tandoori Mushroom ()<br>View 💦 📀   | Classification: Drink<br>Sub Classification: Tandori<br>Product Where to Eat &<br>Classification: Drink<br>Sub Classification: North Indian /<br>Tandori   | Quantity:<br>Special : No<br>Price: R 60.00<br>Quantity:<br>Special : No                     |  | North American Seafood Chowder (The recipe is secret but this<br>Advocate / Ambassador VIP deal is not)<br>view R<br>S<br>Middle Eastern Eggplant and Herb (The recipe is secret but this                                   | Product Classification:<br>Sub Classification:<br>Product Classification:                        | .Webo Team: Join Us<br>Webo Demo Listings<br>.Webo Team: Join Us                         | Price: R 78.00<br>Quantity: 1<br>Special : No<br>Price: R 120.01                                 | view R (2)<br>Barboued 300g steak and vegetables ()<br>view R (2)  | Sub Classification:<br>Product Classification:<br>Sub Classification:                            | Grill / Steakhouse<br>Where to Eat & Drink<br>Grill / Steakhouse<br>Where to Eat & Drink | Quantity: 1<br>Special : Yes<br>Price: R 140.00<br>Quantity: 1<br>Special : Yes                    |
| 082 123 4567<br>Restaurant Hours<br>Mon to Thurs   | Tempuna: No of Peces Very - Click for detail () view  (  Peces   Control (  Peces - Click for detail ()  Peces - Click for detail ()   | Product<br>Classification:<br>Sub Classification:<br>Product<br>Classification:                        | Where to Eat & Drink  | Price: R 77.00<br>Quantity:<br>Special : No<br>Price: R 46.00<br>Quantity:<br>Special : No     | Veg Starters: Onion Bhay ()<br>View 💽 🛞<br>Veg Starters: Pancer Pakera ()   | Product         Where to Eat &           Classification:         Drink           Sub Classification:         North Indian /<br>Tandoori           Product         Where to Eat &           Classification:         Drink | Price: R 35.00<br>Quantity:<br>Special : No<br>Price: R 60.00<br>Quantity:                   |  | Advocate / Ambassador VIP deal is not)<br>view R<br>Ambassador: Seafood Platter for Six. (It will knock you for a six!)<br>view R<br>S  | Product Classification:<br>Sub Classification:<br>Product Classification:<br>Sub Classification: | . Webo Team: Join Us<br>Webo Demo Listings<br>. Webo Team: Join Us<br>Webo Demo Listings | Price: R 120.01<br>Quantity: 1<br>Special : No<br>Price: R 520.01<br>Quantity: 1<br>Special : No | 200g Wesh arehit staak ()     view      view      view      view      view      view      view      view      view   | Product Classification:<br>Sub Classification:<br>Product Classification:<br>Sub Classification: | Grill / Steakhouse<br>Where to Eat & Drink<br>- Other -                                  | Price: R 120.00<br>Quantity: 1<br>Special : Yes<br>Price: R 180.00<br>Quantity: 1<br>Special : Yes |
| 11am to 9pm<br>Fri & Sat   | view 🖳 🔞   | Sub Classification:<br>Product   | Where to Eat &<br>Drink   | Special : No   | view 💦 🛞  | Sub Classification: North Indian /<br>Tandoori<br>Product  | Special : No<br>Brice: 0.35.00   |  | French Boullabaisse (The recipe is secret but this Advocate /<br>Amhaocador VIP deal is not?  | Product Classification:  | Webo Team: Join Us   | Price: R 81.00   | S00g big rump stesk platter 4/2 ()<br>vlew 🔃 😢   | Product Classification:<br>Sub Classification:   | Where to Eat & Drink   | Price: R 180.00<br>Quantity: 1<br>Special : Yes  |

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No Side Panel Scan Code To Link Header Login Be Auto Rewarded for Rewards Be Auto Rewarded for Sharing





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#### ALL THE MENU COMMUNICATOR PRESENTATION LAYOUT OPTIONS CAN BE VIEWED ON A PHONE (SCAN TO LINK)







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#### ALL THE MENU COMMUNICATOR PRESENTATION LAYOUT OPTIONS CAN BE VIEWED ON A PHONE (SCAN TO LINK)







#### **Phone-Centric Restaurant Systems**

It's time for restaurants to pay more attention to the benefits of phone-centric restaurant systems.

In restaurants and cafes, waiting is the death knell to patron delight. Seamless systems and processes have always been vital, to success in the hospitality industry along with people, funding and culture.

Today the ball game has shifted in favour of touch-free transaction handovers; from menus to orders, from orders to kitchens and on to delivery drivers or service staff for service and payment. At the next level, orders include collection or delivery information. Diners can place orders online that provide vehicle details for carpark collection or for delivery. Best is the key to success; the mobile phone is already in the pocket of your patrons!

Touch-free systems and processes drive up hygiene standards creating a welcoming atmosphere in which guests feel safe.

Scanning printed QR codes or hyperlinking from a digital page, allows customers on phones, to view menus and place orders with service staff, admin, kitchen or delivery teams.

With payment, loyalty points can be allocated to an individual's private online loyalty account. Collective marketing via buddy arrangements that enable customers to exchange points offer customers added loyalty value. Customers can earn points and redeem them at preferred participating destinations. The Webo SaaS will keep track and manage points exchanges that are executed within the a customer's private online loyalty account.

On-phone service satisfaction can be shared on social media, directly from the menu, where customers can leave reviews and automatically be rewarded for doing so. Two-way reward automation is, at the core, a word of mouth referral. Consider the following:

• eg 1 - "Hi Jane, I have just had an awesome meal at George's Butchershop & Grill. Here is a 25% off coupon to give it a try."

• eg 2 - "Hi Bob, I know you love paella, the seafood paella at Sally's Seafood Restaurant is one of the best I've had. Here's a copy of the recipe. Please read & share it. I'd love to know what you think"

• eg 3 - "Jean, My VIP status grants me access to a "Secret Menu" at Joe's. Here's a coupon to try it"

• eg 4 - "I know you love Sally's Seafood Restaurant as much as I do. Join me as an Ambassador and get rewarded for spreading the word. You will not have to qualify as I can share my status."

Would you take up the offer? The chances

are that you would because the offer would only be made by a friend who knows you and your desires. The philosophy is simple, give delighted customers something to share and make it on-phone, at the moment, EASY and they will share!

Loyalty programmes retain and keep guests returning but automating programmes in which they can share rewards is what will grow your business.

Have you spotted the difference, most restaurants do not have a list of guests, and they thus cannot segment them into categories; young families, single swingers, retired folk etc. Best is, with loyalty systems, you have a client list allowing you to market upcoming events.

Consider hosting a culinary event, an in-thekitchen masterclass presented by your chef, a Sunday lunch buffet, pizza evening, souffle special, etc. and getting your customers to pre-order and pay online, on-phone before the event. Cost-effectiveness is optimised as you will know exactly how many will attend and you can pass on a relevant reward to your customers to share with friends.

Let us show you how. eMail us at GetGrowing@Webo.Directory, and we'll work together to build your new tomorrow.



#### WE CALL OUR BLOGS "VIRAL BLOGS" BECAUSE OF THE ADVANCED SOCIAL MEDIA INTEGRATION.



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PC Communicator Terms & Conditions Of Use Contact Us Read More About Our Loyalty & Referral Rewards

#### **GBG Feedback Survey**

| 4   | Would you like to see more of the following | Please select one or more |  |
|-----|---|---------------------------|--|
| 4.1 | More Chicken Dishes                         | ) Yes                     |  |
| 4.2 | More Salmon Dishes                          | ⊖ Yes                     |  |
| 4.3 | More Lean Beef Cuts                         | ) Yes                     |  |

Previous

Thank you for taking this survey. We seek to exceed your expectations and value your time taken to provide this feedback.



### Why are satisfaction surveys important?

All too often the secret to success lies in giving customers what they want.

Conduct surveys in-restaurant on phone and give customers to opportunity to complement or complain - this will often lead to them not venting complaints on social media.

NEXT

On-phone surveys are likely to obtain honest reviews especially if the survey is agile and only asks relevant questions.

Offering customers a coupon to share in exchange for feedback increases the chances that they will spread the word about your dining experience.

Done right you can monitor food and service and collect customer contact information.



The Internet is at a crossroads; What's new? Nothing, change remains consistent!



# eMarketing For Restaurants It's About Getting Your Business Growing

Ten years ago the Internet was expected to drive traffic to SME websites and over the last ten years some 1.5 billion websites were added to the 200 million that were there. In January this year only 200 million websites remained active and the internet is overcrowded resulting in search results offering inaccurate information, due to keyword abuse. In addition, over 70% of us do not look beyond the first page of a search result. The net effect of the above is that unless an SME has a lot of time or money they will not be found on the Internet.

At Webo, we believe that your customers can grow your business. Your customers have mobile phones in their pockets and linking online technology with mobile technology offers a massive opportunity to automate reputation and referral marketing. Our eMarketing bundle includes Coupon Marketing with redemption administration, Loyalty Marketing (with every customer getting their own online loyalty account) and the automation of reputation and referral marketing. It works, but only if you do it. Let us show you how.

### COUPON MARKETING

# LOYALTY



#### **COUPON MARKETING ATTRACTS AND EXCITES - DO YOUR CUSTOMERS GROW YOUR BUSINESS?**



Page 26

#### RESTAURANT MARKETING

Scan the link & watch a 90 second video that shares a secret to restaurant marketing



Our Challenge To Rising Star Restaurants

DoubleTurnover In Half The Time

#### Getting Started: Decide on who will drive!

You must decide on who will setup, build and drive your referral marketing campaign.

If you have an online marketing executive in your business, or a person with adequate PC literacy, you can drive and we will be in the "passenger seat" advising you on suggested next steps. This is the DIY option. The Trial is a DIY 14 Day option and you can use it to start building your referral marketing campaign immediately and we will assist by offering documentation, video and live online training at no charge.

If you want us to setup, build and drive your referral marketing campaign, given agreement on your objectives, then we can work together to realise the full potential of your business. It could be immediately or when you're ready.





Referral Marketing Works!

Our comprehensive eBook on tiny to global success stories covers dozens of businesses in a variety of niche markets that you know. Scan the code and download the eBook.

You can go it alone with our software to automate the process. Alternatively, we can do it all for you. Expect 57 pages.





In short, you need to delight your customers, make it easy to share and review plus promote your benefits. In addition you need to reward your customers for growing your business. Our eBook tells all.

Scan the code and download a copy. It's 46 pages.





This eBook is packed with 52 pages of reviews and views on Restaurant and Hotel Marketing. Expect it to cover:

Keys to success, Statistical outcomes, Relationship building, The Game Changers, Hotel Loyalty Programmes, Food & Beverage Rewards, Focus & Infographics, Loyalty & Referral design Plus, Implementation considerations.



Find Bob & Sally's Home Style Eatery at: www.bas.webo.directory

We help Connect

# Tap, Scroll or Swipe

on PC's, iPads/Tablets, and Phones to quickly find

> Coupons, Vouchers & Tickets



# Connected with Webo LPM & GRM

### We help You "Look"

You Just Flip Pages, Link or Scroll to Find Deals & Product Info.









Scan the QR Code to watch these videos on this Mobi Communicator App.

The first video asks if you can Double Turnover in Half the Time and the second offers the secret to success and the second video is an overview of this eBook.





Social media image harvesting and comment syncing to your Facebook page are elements of social media integration strategy.







Offer relevant rewards that excite - Structure your sites to engage on social media platforms



Page 36

It only works if you do it!

click the link

to watch the 30

second video

above.

a review being

added and shared

on social net-

works in

30 seconds

delighted

relevant

auto-easy

promoted
| Sally's Seafood<br>Restaurant  | Sally's Seafoo<br>Mains: A dozen Scam<br>2/4/1 Mondays to  | pi and savoury rice      |
|--|--|--------------------------|
| Thorn Hill<br>If Gifted: Recipient's Name - ID Document<br>Required<br>Purchaser's Name<br>Redemption Admin<br>Subject to T's & C's - Click Here to view<br>Reservation & Quote the Order No. 2.<br>for verification. 3. Enjoy             | 715071400<br>Telephone Number<br>Telephone Number<br>For Office Use<br>Advocates<br>Booking Details<br>w. Redemption Process: 1: Make a<br>Print Coupon & Upon Arrival, Present it | Rice &<br>A Dozen Scampi |
| Note: This Coupon Excludes VAT & Exp<br>CLOSE DOWNLOAD IT PRINT IT P<br>ADD TO MY ACCOUNT FOR LATER USE<br>Sally's Seafood Restaurant Terms & C<br>Coupons:<br>Are a limited time and availability<br>that is subject to validity confirma | MY ACCOUNT   |                          |

Every customer gets their own private online loyalty account where they can view their loyalty status and saved reward benefits.

To redeem rewards off line they simply scan a loyalty card QR code to open their online loyalty account.

Admin staff enter a PIN and award or redeem loyalty points or coupon rewards.

| Site Name    | C, V or T<br>Name   | Order<br>Number | Downloads | Qty<br>Purchased | No.<br>Coupons<br>Downloaded | No.<br>Coupons<br>Redeemed | Balance<br>Available | Expires    | Redeem            |
|--------------|---|-----------------|-----------|------------------|------------------------------|----------------------------|----------------------|------------|-------------------|
| Restaurants2 | Bob & Sally's<br>FRIDAY<br>SPECIAL: 10<br>Pretzels & 2<br>Beers 2/4/1 |                 | GET       | 1                | 0                            | 1                          | 0                    | 17/11/2018 | Emailed<br>Redeem |
| goodmans     | Goodmans<br>Referral<br>Programme<br>Voucher with<br>Ts&Cs            | 1658            | GET       | 1                | 0                            | 1                          | 0                    | 17/11/2018 | Emailed<br>Redeem |
| goodmans     | Goodmans<br>Referral<br>Programme<br>Voucher with<br>Ts&Cs            | 1660            | GET       | 1                | 0                            | 0                          | 1                    | 31/11/2018 | Redeem<br>Now     |
| Restaurants3 | 2/4/1 Scampi<br>Deal  | 1671            | GET       | 1                | 0                            | 0                          | 1                    | 31/11/2018 | Redeem            |



Find Sally's Seafood Restaurant at: www.ssr.webo.directory

# We help Share Reviews

Sally's Seatood Flesteureni Mains: Large Lemon and Herb Sole with Ditter the Date This 2/4/1 Weekday Coupon will save you D. Class I find D. W. M. The ultimate midweek treat. A 2/4/1 special in a dozen scampi. Save R279! O Dan I line D # 14 Team Platter Voucher 1: 60 Queen Prawns B they live D # # feam Platter Voucher 2: 60 Ovsters to Gilam/Sert B # 18 feam Platter Voucher 3: Half & Half to Monthly Sealand and Jase Rousing Visacher O there I law D w .\* Buffet & Jazz Sundays: Bookings open on leash The



Page 38



# Engage Customers to Gather Feedback

# VOTE

The Image Vote option is a simple way to get feedback & improve the customer experience

| 9:41 AM   |
|---|
| Vote  |
| Add a review Reviews O Share / Save I V is<br>Vote for a preferred Spring Promotion<br>Pendanti<br>Vote for an option or send us a suggested design to be the<br>feature of our spring promotion. |
| • —   |
| 9:41 AM   |
| A Have your say on our featured hate/Save C V A Spring Promotion.   |
| Vote for an option or send us a suggested design to be the feature of our spring promotion.   |
| • —   |
| 9:41 AM   |
| Vote<br>Click Here to login to vote.  |
| Add a review Reviews D Share / Save D 9   |
|   |



# Text Vote

The Text Vote option offers multiple choice questions.

It is simple & involvement improves the customer experience







Host a Caption Competition Offer a fun picture, ask a question and request customers to add their answers to a competition entry form eg. tag your answer on a social media page with #hy5in5 Q: What did the Oyster say to the Seahorse? Win ......



Stand to get lucky and draw a % off coupon. Minimum 50% off your main meal.

To Start: Sign Up or Sign In Next:Click to Show Online or Download Print Version Alternatively:See it in My Account





# Sally's Seafood Restaurant #hy5in5 Competition

Read More

This is an Entrance Ticket for the #hy5in5 Competition

See the T's & C's for the Competition Details.

| Sally Goodman<br>If Gifted: Recipient's Name - ID Document<br>Required | 0715071400<br>Telephone Number | #Hy <b>5</b> |
|--|--------------------------------|--------------|
| Sally Goodman  | 0715071400                     | 1 2 1 in 5   |
| Customer's Name  | Telephone Number               | A and the    |
| My Hy5in5 words are:   | For Office Use                 | Se St        |
| Redemption Admin   | Booking Details                |              |

# Community

## Competitions

# Win : Win Competitions

Host a competition for a local school, charity, NGO etc. Ticket sales get deposited directly to the NGO. The supplier's app is marketed to the community. Hold your own LUCKY DRAW. The app will issue & track the tickets issued.





### Research a unique #hashtag.

Customers #hashtag images and text responses to questions. Short listed entries can be voted upon.



Entrance Tickets



### Sally's Seafood Buffet & Jazz Competition

This is an Entrance & Competition Ticket for the Monthly Draw at the next Seafood & Jazz Event. Prior Reservations are Essential. See the T's & C's for the LUCKY DRAW.

| Sally Goodman   | 0715071400                            |
|---|---------------------------------------|
| If Gifted: Recipient's Name - ID Document<br>Required | Telephone Number                      |
| Sally Goodman   | 0715071400                            |
| Customer's Name                                       | Telephone Number                      |
| Signature   | For Office Use                        |
| Redemption Admin                                      | I love this event because x x x x x x |



Subject to T's & C's - Click Here to view. Redemption Process: 1: Make a Reservation & Quote the Order No. 2. Print Coupon & Upon Arrival, Present it for verification. 3. Enjoy

> Redemption Process: 1:Make a Reservation & Quote the Order No. 2.Print Coupon & Upon Arrival, Present it for verification. 3.Enjoy

> > 1010

Order Number:

Validity Verified By:

Note: This Coupon Excludes VAT & Expires On the 1st Sunday of the Month.

#### Sally's Seafood & Jazz Monthly Event and LUCKY DRAW Competition Terms & Conditions

The Competition: Each month we take bookings for the Seafood and Jazz event on the first Sunday of the month. We host the best seafood buffet that you can hope to find featuring fresh from the sea seafood flown in for this Sunday lunch which extends into the afternoon accompanied by a variety of Jazz artists. It is a seafood experience not to be missed. Entrance: Reservations are essential and customers who download this competition coupon must quote the coupon order number when making a reservation.

Winners: Customers must bring the coupon on their phones or a printed copy to the event for verification. A lucky draw will be held and the winning order numbers will have their entrance fee refunded and they will receive the buffet with our compliments.

Disqualified Participants: All employees of participating entities including promoters and sponsors and their Immediate Families plus any person under 18 years of age. The promoter may, at it's sole discretion disqualify any person for any reason whatsoever.

Immediate Families: Immediate Families include: Grandparents, Parents, Children, Grandchildren, siblings and spouces whether by marriage, past marriage, remarriage, adoption, co-habitation or other family extension.

Validity Days: This coupon is valid for the month in which it is issued. Verification: Winner's Coupon Validity is subject to verification. Images: Coupon images are indicative and may not be specifically representative.

Service: The Coupon administrator is not responsible for service and item delivery.

Amendment: The right to amend these terms and conditions without prior notice is reserved.





# Sally's Seafood Restaurant

Carpaccio 2/4/1 2/4/1 Mondays to Thursdays Only

| Sally Goodman<br>If Gifted: Recipient's Name - ID Document<br>Required  | 0813282648<br>Telephone Number |                |
|---|--------------------------------|----------------|
| Sally Goodman   | 0813282648                     |                |
| Purchaser's Name  | Telephone Number               |                |
|   | For Office Use                 | TUNA CARPACCIO |
|   |                                |                |
| Redemption Admin  | Booking Details                |                |
| Subject to T's & C's - Click Here to view<br>Reservation & Quote the Order No. 2.<br>for verification. 3. Enjoy | Online                         |                |
| Note: This Coupon Excludes VAT & Exp  | Coupon e.g.                    |                |

# **Print** Coupons and Vouchers

The Buyer Prints the Coupon and makes a Reservation / Appointment for the Redemption of the Service, Meal etc.

The coupon can be gifted.

The seller will scan the QR code and the Online version will open for the Seller to enter the PIN.

If valid the coupon/voucher will be redeemed.



### **Tickets**

Print & Present or Online

Download & Print or Show on Phone

Lucky Draws & Competitions

Theme Event Entrance

Voting

Terms & Conditions Plus Ticket Number on Tickets



Т

Read More

Read More



You are logged in. Select an option below.





# Sally's Seafood Restaurant Sunday Buffet LUCKY DRAW Giveaway Lucky Draw Entry for a table for 20: First Sunday of the Month Seafood Buffet and Jazz afternoon. Subject to a confirmed reservation and LUCKY DRAW winner validity.



# On APP

Option 1. Coupons are Issued Free

> "Coupon Administration and Finance Fees are funded by the Seller."

#### Summary

Buyers Login tap a selected coupon which opens for the Seller to enter the Redemption PIN. That's it

Sally's Seafood Restaurant

### Free Checkout: Just GET & Present

### Link Format

Website www.webo.directory/ SiteName/

App

www.SiteName.webo. directory

**QR Code** Scan with your phone to open the APP

You may receive the website URL, App URL or QR Code by SMS, Email or they may be on social media sites.

Button Bookmark the App Page on a phone by selecting Menu

On an iOS device. eg iPhone & iPad Tap the "Bookmark" button, and then tap "Add to Home Screen."

On an Android device. eg Samsung & Tablet

Use the Chrome browser to open the page. Tap the "Menu" button, and then tap "Add to Home Screen."



- The URL for this Demo Website is www.webo.directory/restaurants3/
- For the App the URL is www.restaurants3.webo.directory
- The QR Code is



#### Tap the GET LOGO



If you are not registered you will be required to register or LOGIN (top right). The online version of the coupon will display (middle right). Hand the phone to the Seller to enter the Redemption PIN or close the page to save the coupon in your Online Account. LOGIN with



2. Present the Coupon or 3. Select Read more to see the detailed View Page .



your registered Email address and password to view your Online Account. See In Store Checkout for How to Gift Coupons. See Redemption for online plus Print & Present options. "Read More" on the App opens the Store View Pages for detail.

.



Ask for our eMarketing Book that is Packed with Success Stories

Offer Current Table Menus as Downloads Think, On Phone VIP Menus !

On APP Table Menus or Takeaway "Fridge Menus"



# Ideas

- Menu Downloads
- Coupons, Vouchers, Limited Promo Codes e.g. 1st 10, etc.
- Personalised Gift Vouchers e.g. Monthly Lucky Draw
- Prepaid Vouchers for Set Menus booked for a date/time e.g. Great for dinner & movie dates!



Consider Limited Edition Promo Codes



Consider on phone VIP Menus !



**Coupon Deals** 

Consider Personalised Gift Vouchers



Would you share valued Benefits ?



**Voucher Deals** 

Page 53

Your "Toolbox" Includes: Subscriber Management

# In Store Links





Admin Links

# Ideas

- Email Newsletters & Links to Photo Galleries, Instagram, Facebook, etc. - e-Mail Monthly Specials
  - SMS Saturday Night's Chef's Special





Two Opt-In Subscriber Databases are maintained; one for email delivery and one for SMS delivery.





Social Media Links to the Seller's Social Media pages and to the Seller's Website .



Page 55

Start with the Home Page that has two format options; with a side panel and without.

Select VIEW

on the Home

the detailed

features.

If desired,

ADD TO

**BASKET &** 

description &

Page and review



Price

STARTERS: TUNA CARPACCIO PLATTER

R 30.00

| -Select Type-  | BUYER'S DETAILS    | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | *             |
|--|--------------------|---------------------------------------|---------------|
| STORE RATING   | Name :             | Sally Goodman                         | - V #22       |
| Reviews  | Email Address :    | diner@webo.co.za                      | -             |
| Contraction of the local division of the loc | Phone :            | 0813282648                            | (Phone number |
| 2/4/1 Weekday Coupons.   |                    |                                       |               |
| Anyday Team Platters to<br>Share Vouchers  | Address :          | P O Box 746<br>Cramerview             |               |
| Monthly Seafood and Jazz   | Country :          | South Africa                          | •             |
| Sunday Voucher   | State/Region :     | Gauteng                               | -             |
| SHOPPING BASKET  | City :             | Bryanston                             |               |
| tem(s) in the cart.  | Postal Code :      | 2060                                  |               |
| eck Out   Help   | RECIPIENT'S INFORM | NATION                                |               |
| MY ACCOUNT   | 🔁 Same as abov     | ve                                    | 1. E          |
| mbers' Portal  | Name :             | Sally Goodman                         |               |

mygate SECURE CREDIT CARD TRANSACTION PayP

> MY ACC You have logged in successfull Redirection Cick here to continue upons & Vouche What's's Good Dire Add Home Page Blog Topics Home Page Blog C My Store Review My Product Review My Purchase Order

If you did no Sign Up or Sign In befor the Register Login page v display.

| CHECKOUT                       | CATECORES<br>2,14/12 Weekley Coupons.<br>Anydey Team Platters to<br>Share Vouchers<br>Monthly Seafood and Jazz   | CONTINUE SHOPPING  | SUB TOTAL R 30.00<br>Total: R 30.00<br>UPDATE CHECKOUT   |   | My Breacase Product Submissions MY BULK COMMS TOOLSET My Email Subscriptons My SMS Subscriptons |
|--------------------------------|--|--|--|---|---|
| lf you did not                 | Sanday Voather   | Welcome to our REGISTRA<br>Our site has been built with  | ION page. Sally's 5<br>the aid of a Registr  | Carpac  | od Restaurant   |
| Sign Up or<br>Sign In before,  | CATEGORIES DE MATING<br>CATEGORIES<br>2/4/1 Weeklay Coupon.<br>Anyday Team Rabars to   | Registration enables register<br>respond to blog or discussion<br>buy and or order items on onlin<br>ordduct reviews on products | an information<br>excessing once<br>the directory. Bally Goodman<br>forum topics, <b>Flore</b> , Required<br>e stores, place<br>e stores, place<br>Bistal within Bally Goodman | ent's Name - ID Document Telephone Number<br>0913283548   | to Thursdays Only   |
| the Register & Login page will |  | REGISTRATION<br>gin ein floobook<br>plin ein floobook<br>plin ein kueltaar   | u supply the Redemption /  |   |   |
| display.                       | 1 Item(s) in the cart. The second sec | registration then this inform<br>places into your online story<br>which will save you time whe<br>Click Hers to Hegish           | stion will be Subject to Ts<br>order forms Reservation 3<br>i you buy! for verification<br>Note: This Co.  | & Ca. Click Here to view. Redemption Process: 1: Make a<br>Joute the Order No. 2, Print Coupon & Upon Arrival, Presen<br>n. 3, Enjoy<br>upon Excludes VAT & Expires On 31/11/2017 |   |

Sub Total: R 30.00

LOG IN

Notification of Payment is shown then your **Buyer's Account** is opened.

The Coupon or Voucher is displayed for redemption or if closed it is saved in your Buyer's Account.

# 5

6

Confirmation Page will show / confirm your details and that of a gift recipient (if required).

The

If the coupon is not free or if it is a voucher or if you do not have coupon credits the the Payment Page Shows.

### **MY COUPONS AND VOUCHERS**

### WHATSGOOD PACKAGES PURCHASED

| Coupon Package Name    | Order Number | No Of Coupons | Total Price | Validity(Days) | Status   |
|------------------------|--------------|---------------|-------------|----------------|----------|
| WhatsGood 3/4/1Credits | 614          | 30            | 300.00      | 180            | Approved |

### TRANSACTION HISTORY

| Site Name                        | Coupon or<br>Voucher<br>Name | Order<br>Number | Downloads | Qty<br>Purchased | No.<br>Coupons<br>Downloaded | No.<br>Coupons<br>Redeemed | Balance<br>Available | Expires    | Redeem        |
|----------------------------------|------------------------------|-----------------|-----------|------------------|------------------------------|----------------------------|----------------------|------------|---------------|
| Sally's<br>Seafood<br>Restaurant | 2/4/1 Scam<br>Deal           | bi 896          | GET       | 1                | 0                            | 0                          | 1                    | 31/11/2017 | Redeem<br>Now |
| Sally's<br>Seafood<br>Restaurant | 2/4/1<br>Carpaccio<br>Deal   | 915             | GET       | 1                | 0                            | 0                          | 1                    | 31/11/2017 | Redeem<br>Now |
| CLEAR HIS                        | TORY                         |                 |           |                  |                              | GO                         | TO MY AC             | COUNT      | OGOUT         |

### WHATSGOOD PACKAGES FOR SALE

| ( | Coupon Package Name     | No Of Coupons | Total Price | Validity(Days) | Purchase          |
|---|-------------------------|---------------|-------------|----------------|-------------------|
| ١ | WhatsGood 2/4/1 Credits | 12            | 180.00      | 90             | Buy Now           |
| 1 | WhatsGood 3/4/1Credits  | 30            | 300.00      | 180            | Credits available |

### Buyer's Account Every

Every customer gets their own online Account

Select Redeem Now and the Online version of the coupon or voucher will open & can be passed to the seller for redemption.

Select GET to download the Print Version to print and present to the Seller.

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# Sally's Seafood Restaurant

Carpaccio 2/4/1 2/4/1 Mondays to Thursdays Only

| Sally Goodman<br>If Gifted: Recipient's Name - ID Document<br>Required   | 0813282648<br>Telephone Number |                |  |  |  |
|--|--------------------------------|----------------|--|--|--|
| Sally Goodman  | 0813282648                     |                |  |  |  |
| Purchaser's Name   | Telephone Number               |                |  |  |  |
|  | For Office Use                 | TUNA CARPACCIO |  |  |  |
| Redemption Admin   | Booking Details                |                |  |  |  |
| Subject to T's & C's - Click Here to view. Redemption Process: 1: Make a<br>Reservation & Quote the Order No. 2. Print Coupon & Upon Arrival, Present it<br>for verification. 3. Enjoy |                                |                |  |  |  |
| Note: This Coupon Excludes VAT & Exp   | SUBMIT Online                  |                |  |  |  |

# **Print** Coupons and Vouchers

The Buyer Prints the Coupon and makes a Reservation / Appointment for the Redemption of the Service, Meal etc.

The coupon can be gifted.

The seller will scan the QR code and the Online version will open for the Seller to enter the PIN.

If valid the coupon/voucher will be redeemed.



# Connect with Webo LPM & GRM

Summary The Webo Vouchers App's Features Include:

**Your Branding** All Sites and App's are yours with your branding.

### **One-click Management & Redemption**

Every Customer gets their own ACCOUNT to manage Redemptions, Reviews and more.

#### **One-click Reviews**

The App and Every Item listed on the App offers the option to ADD a Review and to Read Reviews.

### **One-click Social Sharing**

The App and Every Item listed on the App offers sharing eg share with all your friends on Facebook or share with all business connections on LinkedIn.

### **One-click VIEW Detail Links**

Every item listed on the App offers a Read More link to detailed VIEW pages on the App's website.

### **One-click GET Coupon & Voucher Buttons**

Every coupon or voucher listed on the App has the option to Get coupons or vouchers with one click.



#### Online & On Phone Coupons & Vouchers



### Printed Coupons & Vouchers





**4** Enablers

4 Outcomes





Well Presented Websites To Tell Your Story

Blogs & Social Media to Engage

eCommerce Shops, Auctions Showcases

CRM Apps Build Relationships



If the Eenefits are Cood and the User Experience is Positive Coupon, Lucky Draw, Contest Campaigns to Excite

> Fresh Content

Organised & Transparent Data

> Valued Benefits



The Benefits will be well received from Brand Ambassadors Attentive Service, Support & User Networking

Positive User Experience

> Active Feedback & Reviews

Benefits Shared



Customer Retention and Customer Growth will be High





### We supply the the WhatsGood App!

Contact Lists with tap to dial or connect, scroll to browse functionality. Where to Eat, What to do, Weekender Breaks, Wedding Planners' Contacts and more.





How to Add our Communicator Bookmarklet Apps to the Home Screen of your Phone.

Start by opening a Webo page online on your phone. Select "Menu" then "Add to Home Screen." That's It!



